



NORFOLK

Department of Utilities

April 27, 2015

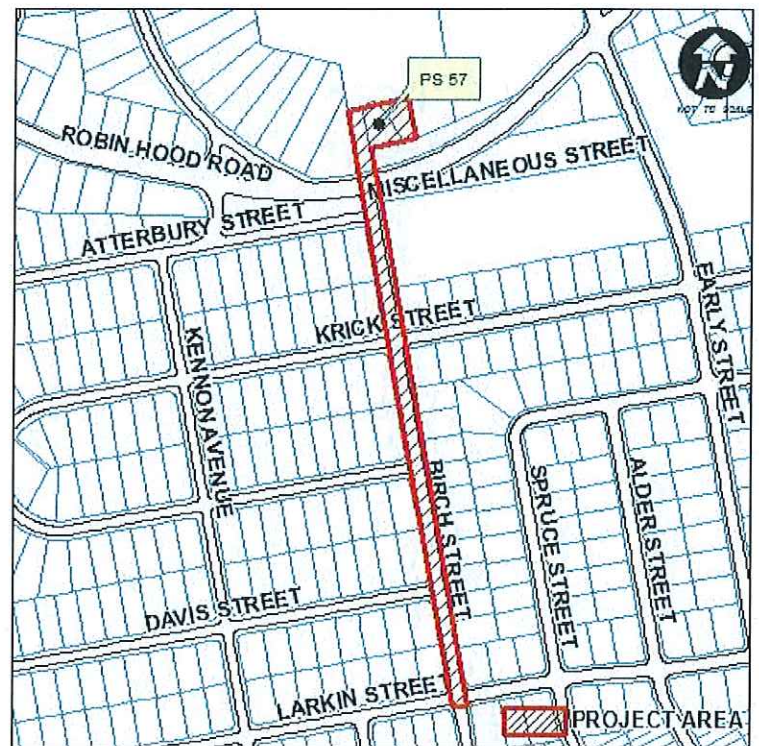
Water and Sanitary Sewer Improvements Planned in Estabrook Neighborhood

Dear Valued Customer,

The City of Norfolk Department of Utilities is planning a project to replace the aging water and sewer infrastructure in the area shown on the map to the right.

This multi-phased project will include survey, design and construction of new water and sanitary sewer pipes, as well as newly resurfaced streets.

The City's consultant, AECOM, has been hired to complete the survey and design for this project. Over the next several months, you may notice the consultant and survey crews collecting property boundaries, surface features and other field data. **At no time will anyone request to enter your home.**



This project is currently in the design phase and construction has not yet been scheduled. We will provide you with updates and additional information before construction begins.

We look forward to completing this project, which will enhance your water and sewer services for many years to come. If at any time you have questions or concerns, please do not hesitate to contact the Project Manager, Megan White, at 664-6540.

Sincerely,

Kristen M. Lentz, P.E.
Director of Utilities